



FINANCE: FREQUENTLY ASKED QUESTIONS

Where and how can taxes be paid?

Pre-Authorized Payment Plan	The pre-authorized payment plan is one of the easiest and most convenient ways to pay your utility and property tax bill. Please call to set up your pre-authorized payment plan or download the form and attach a void cheque. <ul style="list-style-type: none">• Authorization form for Taxes• Authorization form for Water
Internet Banking	For internet banking, please make arrangements through your bank.
Telephone Banking	For telephone banking, please make arrangements through your bank.
By Mail	Simply mail your payment to the Township Office. Please make cheques payable to Loyalist Township. Please allow sufficient time for your payment to reach us on or before the due date.
With Your Mortgage	Please contact your mortgage company for information.
After Hours	Payments may be dropped off at any time in the mail slots at: <ul style="list-style-type: none">• 263 Main Street, Odessa (Municipal Office)• 322 Amherst Drive (W.J. Henderson Recreation Centre)

How much will my interim taxes be?

Provincial legislation is clear that interim taxes are 50% of the taxes levied for the previous year.

When are the tax installment due dates?

The Township issues an interim billing early in February and a final billing early in June. Each billing has two installment dates, being the last business day of February and April for the interim billing, and the last business day in June and September for the final billing. Please feel free to send post-dated cheques if you will be away on holidays during the interim or final billing time frames.

I'm on the MONTHLY pre-authorized payment plan. When will the last payment be taken from my bank account?

The pre-authorized payment plan is a 10 month plan running from January until October, with October being the reconciliation month. The last payment will be withdrawn from your account on October 1st.



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How will I know what my monthly payment will be next year for the pre-authorized payment plan?

Letters are sent to all participants in the monthly pre-authorized payment plan stating the new amount to be taken from their bank account.

I would like to pay my taxes on the due dates by using preauthorized installment plan; does the Township offer this option?

Yes, Loyalist Township now offers a 2nd option for pre authorized payments. The amount due for the tax installment (4 annually) will be deducted on the due date from your financial institution. You will still receive bills showing you the amount due and payable.

I want to pay my taxes through Internet banking. How do I set it up?

Please look for 'Loyalist Township', and then proceed to enter your roll number. Be sure to use all 19 digits of the roll number without spaces or punctuation.

My mortgage company pays my taxes. Why did I receive a tax bill?

Tax bills have been sent to all property owners. If the mortgage company is responsible for payment and is indicated on our records, there is a note on the bill with the mortgage company information and the bill is sent to the Mortgage Company by Township staff. If we do not have the information about the mortgage company, please forward the tax bill directly to your mortgage company for payment.

I have farm property, but the assessment shows as residential, not farm.

To be eligible for the reduced tax rate, the property must be used for farming purposes. Please contact the Ministry of Agriculture, Food, and Rural Affairs for an application.

Do a rural resident's taxes contribute to water and sewer?

No. Only those residents who benefit by direct connection to the various urban water and sewer systems pay the cost of these systems.

Why does the exempt assessment not show on the tax bill?

The exempt assessment figure is not used in calculations, therefore it is not printed on the tax bills.



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Should I pay my property taxes while my assessment is being reviewed?

Yes, it is important that you continue paying the amount shown on your property tax bill. If your assessment requires a revision, MPAC will mail Minutes of Settlement to you for consideration. If you agree with our recommendation, sign and return the Minutes to MPAC as soon as possible. Once the Minutes are returned, MPAC will notify the municipality of your revised assessment

My water bill is very high, could it be that my water meter needs repair or replacement?

For high consumption you should first check to see if you have a leaky toilet or tap. The best way to do this is to take a meter reading last thing at night and providing no one in the house flushes a toilet or runs a tap you can take a reading in the morning again. The meter reading will determine if there is a water leak somewhere in the house. Water meters generally run slow if they are not functioning properly.