

2018 Drinking Water Quality Report

Loyalist Township Utilities Division

DRINKING WATER SYSTEMS: 2

SERVED POPULATION: 13,139

365 DAYS A YEAR SAFE DRINKING WATER

COMPLY WITH APPLICABLE LEGISLATION

MAINTAIN & CONTINUALLY IMPROVE THE QMS

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Availability of the Annual Summary Report

In light of Section 11 (7) and 11 (10) of Ontario Regulation 170/03, the notice of availability is generally done on-line through the Township's website and on the customers' bi-monthly water bill.

The annual report is available to the public by visiting the Township's web site at: www.loyalist.ca/go/drinkingwater

Copies of the report can also be obtained, at no charge, from Loyalist Township offices located at 263 Main Street, Odessa, ON, (613) 386-7351.

Any member of the public can also request to inspect, under Section 12 of Ontario Regulation 170/03, any sample results and reports prepared under Section 11 and Schedule 22 of Ontario Regulation 170/03, free of charge, during Loyalist Township regular office hours.

If you are a person with a disability and need Loyalist Township information in another format, please contact 613-386-7351 ext. 100 between 8:30 a.m. – 4:30 p.m. or e-mail info@loyalist.ca.

2018 Drinking Water Quality Report

Loyalist Township Utilities Division

1. Introduction

This annual summary report is prepared and submitted to our water customers who have their drinking water supplied by the **Fairfield** Drinking Water System, the **Bath** Drinking Water System and to the Council of Loyalist Township, in accordance with Section 11 and Schedule 22 of *Ontario Regulation 170/03*, as amended.

The report covers the period of January 1st to December 31st, 2018.

The quality of Loyalist Township's drinking water is continuously monitored and tested by advanced on-line instrumentation, Supervisory Control and Data Acquisition (SCADA) system and is operated and maintained by certified Township staff who have successfully completed rigorous training and testing to become certified Drinking Water treatment and Distribution System Operators.

Loyalist
Township
delivers safe &
high quality
drinking water

2. Executive Summary

The water delivered to the customers of the Bath and Fairfield drinking water systems (DWS) continues to meet all water quality standards.

In 2018, 1.28 million litres of potable water was delivered to the Fairfield water distribution system (55% of that volume generated revenue) and 0.56 million litres to the Bath water distribution system (83% generated revenue). The maximum daily treated water volume was recorded at 59.6% of the Fairfield Water Treatment Plant rated capacity and 38.9% for the Bath Water Treatment Plant.

All sampling required by the applicable acts, regulations, permits and licenses has been conducted in accordance with the legislation.

All reports required by applicable acts, regulations, permits and licenses have been prepared and submitted in accordance with the legislation.

The inspection rating for Fairfield, done by MECP, was 100%. Two incidents of adverse water quality indication in the Fairfield drinking water system were recorded in 2018. Both were related to weekly samples testing positive for total coliforms and were reported immediately verbally and in writing within 24 hours to the MECP Spills Action Centre and the Health Unit, as required under Ontario Regulation 170/03. The free chlorine concentration in the original samples was in the acceptable range of 1.39 to 1.77 mg/l. Corrective action was taken in accordance with O. Reg. 170/03. The samples came back negative for the presence of total coliforms. The positive total coliforms result was most likely from contamination during sample collection, sample preparation or an issue with the analysis itself.

One observation in accordance with Ontario Regulation 170/03, Schedule 16.4 was reported to the Ministry and the Health Unit. The incident was related to a high free chlorine residual in treated water at the water plant caused by an operational error. Action was taken immediately and proper disinfected water was directed to the costumers at all times.

Filter effluent turbidity didn't exceed limits of the Ontario Drinking Water Quality Standard (ODWQS). All inorganic and organic chemical parameters tested in Fairfield were well below the maximum allowable concentration (MAC).

The inspection rating for Bath was 95.6%. One item was noted in the non-compliance section with respect to the requirement to report other observations under O.Reg. 170/03, which was not met following the replacement of a filter valve component.

All inorganic and organic parameters tested in Bath were well within the maximum allowable concentration (MAC).

To the best of our knowledge, both drinking water systems are in compliance with all regulatory requirements of the Drinking Water Works Permit, Municipal Drinking Water License, Permit to Take Water, Safe Drinking Water Act and its regulations.

3. Quality Management System Policy

LOYALIST IS COMMITTED TO:

comply with applicable legislation

supply safe drinking water

maintain and continually improve the QMS

Municipal drinking water systems in Ontario must operate under a licensing program. One of the requirements of the Municipal Drinking Water License is to have a quality



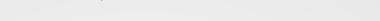
management system (QMS) in place that meets the minimum requirements of the Ontario Drinking Water Quality Management Standard.

Management systems are preventive and proactive in nature and focus on consistency and continuous improvement. A QMS follows a cycle that includes **planning** what you are going to do, **do** what you planned, **check** what you did and **improve**.

Loyalist Township QMS Policy: Loyalist
Township is committed to comply with all
applicable legislative and regulatory requirements,
as it relates to drinking water quality, to supply
our consumers with safe drinking water and is
committed to the maintenance and continual

improvement of the QMS.





Drinking Water System Number: 220009229

Drinking Water System Name: Fairfield Drinking Water System
Owner & Operator: Corporation of Loyalist Township

Operating Authority Accreditation: CERT-0094905

Drinking Water System Category Large Municipal Residential

Drinking Water Works Permit: 158-201 Municipal Drinking Water License: 158-101

Design Capacity: 8,000 m³ per day Type of Filtration: micro/ultrafiltration

Commissioned in the Year: 2000

Original Design Period: 2000-2023

Permit to take Water: 6024-9LUKNX

Rate of Taking: 9,000 m³ per day

Raw Water Source: Lake Ontario

Population Served: 10102

The Fairfield Water Treatment Plant currently serves the population of Amherstview, Odessa, Harewood, Brooklands and Taylor-Kidd Blvd / Loyalist East industrial parks.

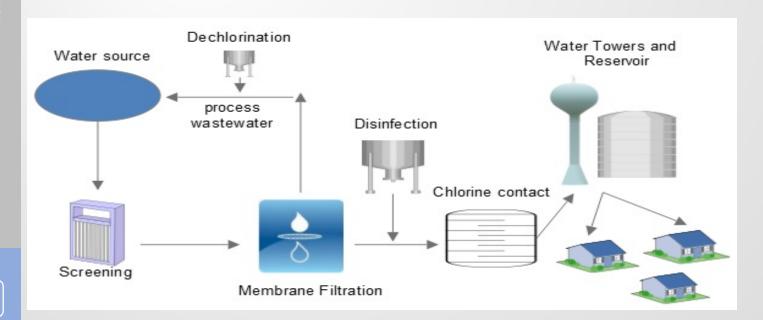
The treatment facility consists of a membrane ultrafiltration system followed by chlorination for disinfection. A target (average) free chlorine residual of 1.1 to 1.2 mg/l at the effluent of the chlorine contact chamber is desired to maintain a free chlorine residual of 1 mg/l at the effluent of the treatment plant. Granular activated carbon adsorbers are used at certain times of the year to assist in the control of taste and odor as well as a raw water intake chlorination system for Zebra Mussel control.

With the introduction of ultrafiltration technology, the Fairfield Water Treatment Plant is surpassing the Ministry of the Environment and Climate Change's minimum treatment guidelines for waterworks using a surface water source.

The distribution system uses elevated water storage located in Amherstview (1,100 m³ capacity) and Odessa (900 m³ capacity).

The booster pumping station is on County Road # 6, north of Taylor Kidd Blvd, with a water reservoir (4,225 m³ capacity) and chlorination booster capability to ensure the maintenance of acceptable chlorine residual in the system. The Odessa water tower, located at the east end of Main Street, Odessa, is also equipped with chlorination booster capability. Chlorine residual in the water leaving each of the reservoirs is monitored continuously with free chlorine residual analyzers.

Chemicals used within the Fairfield Drinking Water System (DWS) for treatment/disinfection are chlorine gas (disinfection), sodium hypochlorite (disinfection) and sodium bisulphite (treatment of plant residue back to the raw water source). The chlorine gas and sodium hypochlorite used within the Fairfield DWS meet all applicable standards set in the Municipal Drinking Water License, in line with the American Water Works Association (AWWA) and the American National Standards Institute (ANSI) safety criteria standards NSF/60.





5. Description of the Bath DWS

Drinking Water System Number: 220002217

Drinking Water System Name: Bath Drinking Water System
Owner & Operator: Corporation of Loyalist Township

Operating Authority Accreditation: CERT-0094905

Drinking Water System Category: Large Municipal Residential

Drinking Water Works Permit: 158-202 Municipal Drinking Water License: 158-102

Design Capacity: 6,000 m³/day (gross capacity)

5,650 m³/day (net capacity)

Type of Filtration: non-typical conventional

Commissioned in the Year: 1997

Design Period: 1997-2040
Permit to Take Water: 4521-9LTHDP
Rate of Taking: 7,515 m³ per day

Source of Water: Lake Ontario

Population Served: 3037

The Bath Drinking Water System currently serves the population of Bath and the Bath and Millhaven Correctional Services Canada Institutions (CSC).

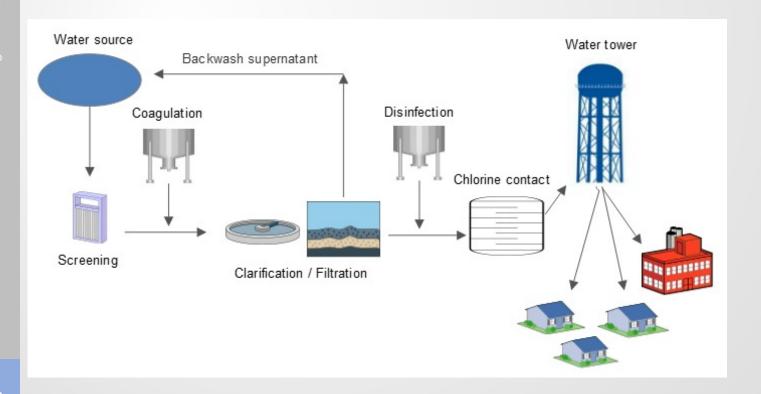
The Bath Water Treatment Plant consists of coarse screens, a direct filtration package-plant using two multi-media filters (granular activated carbon, silica sand and gravel) with coagulant addition, automated chlorination for Zebra Mussel control and disinfection. Emergency power supply equipment is installed at the treatment plant to ensure safe drinking water is supplied to our customers even during power outages. Turbidity in the water leaving the filters and free chlorine residual in the water leaving the treatment facility are monitored continuously.

The distribution system has an elevated storage reservoir of 1,891 m³ capacity located adjacent to the west side of the Millhaven Correctional property, in the east end of the Village. Chlorine

residual in the water leaving the reservoir is monitored continuously with a free chlorine residual analyzer.

The facility meets the Ministry of the Environment's minimum treatment guidelines for waterworks using a surface water source.

Chemicals used for water treatment/disinfection within the Bath Drinking Water System (DWS) are chlorine gas (disinfection), polyaluminum chloride Sternpac and PAX XL56 (coagulation). They meet all applicable standards set in the Municipal Drinking Water License in line with the American Water Works Association (AWWA) and the American National Standards Institute (ANSI) safety criteria standards NSF/60.

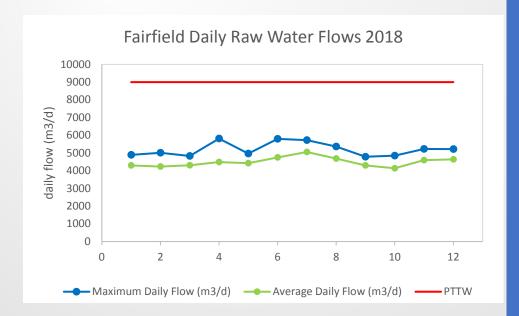


6. Flow Summary

The Ministry of the Environment, Conservation and Parks (MECP) issues permits to take water (PTTW), allowing municipal drinking water systems to draw from a water source for water treatment and distribution purposes.

6.1 Fairfield DWS

The MECP issued Loyalist Township its most recent PTTW on July 15, 2014. The permit is valid for 10 years and allows the Township to draw a maximum of 9,000 m³ of water per day from Lake Ontario for the Fairfield Water Treatment Plant.



Fairfield DWS

Total Raw Water Taken in 2018 1,639,830 m³

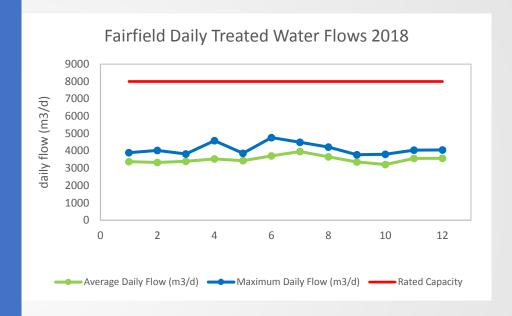
Maximum Daily Raw Water Volume Taken 5,812 m³ (64.5% of limit) Based on the current Municipal Drinking Water License, the water treatment plant's rated capacity (8,000 m3 per day) is assessed as being the volume of water that flows from the treatment system to the distribution system or water demand. For 2018, the water demand reached 59.6% of the plant's rated capacity.

Fairfield DWS

Total treated water sent to the distribution system in 2018 1,281,061 m³

Maximum Daily Treated water Volume 4,766 m³/day (59.6% of rated

capacity)

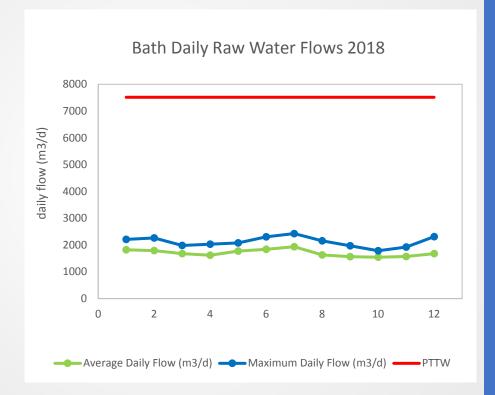


The uncommitted reserve capacity calculation performed in 2018 places the expansion of the Fairfield Water Treatment Plant at the year 2033, considering 125 Equivalent Residential Units (ERUs)/year with the current inventory of draft plan approved development.

This expansion date is subject to change forward or backwards based on size of development being approved, changes in limits of the service area, actual growth rate, water demand and water losses.

6.2 Bath DWS

The most recent PTTW for this system was issued on July 18, 2014. The permit is valid for 10 years and allows the Township to draw a maximum of 7,515 m³ of water per day from Lake Ontario for the Bath Water Treatment Plant.



Based on the current Municipal Drinking Water License, the water treatment plant's rated capacity (5,650 m³ per day) is assessed as being the volume of water that flows from the treatment system to the distribution system or water demand.

Bath DWS

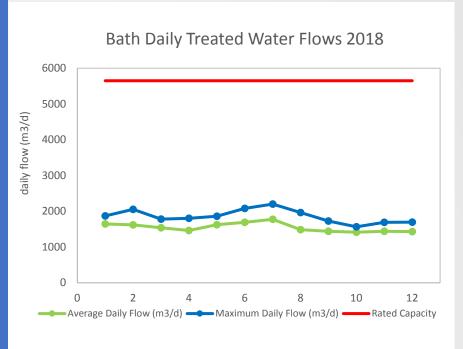
Total Raw Water Taken in 2018 621,577 m³

Maximum Daily Raw Water Volume Taken 2427 m³ (32.3% of limit) For 2018, the water demand reached 38.9% of the plant's rated capacity.

Total treated water sent to the distribution system in 2018

564,684 m³

Maximum Daily Treated Water Volume 2,200 m³/day



It should be noted that all of the existing capacity of the Bath Water System has been allocated through front end funding agreements to developers and Correctional Services Canada (CSC), leaving no room for further allocation. If new build levels continue at the current approximate rate of 30 ERUs/year the expected expansion would occur in 2054.

This expansion date is subject to change forward or backwards based on timing of development being completed and water demand trending.

Apparent Water Losses

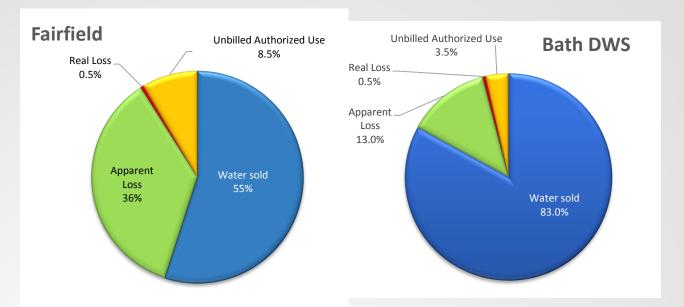
Fairfield 36%

Bath 13%

6.3 Water Losses

With regards to water losses, the MECP Design Guideline for Drinking Water Systems refers to "unaccounted for water" when considering rated capacity. Their policy requires system owners to

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consider unaccounted for water to the level of 15% of the average daily demand.

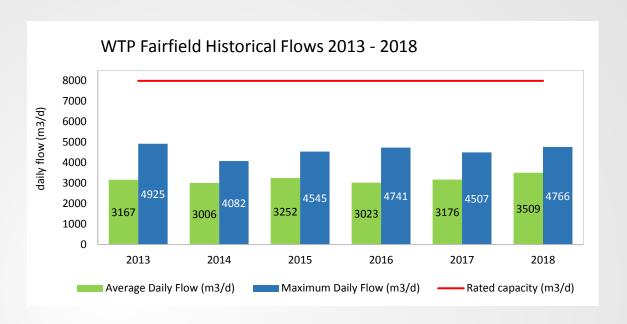
For 2018, 45% of water sent to the Fairfield water distribution system and 17% for the Bath water distribution system is water for which no revenue was generated. Not all is considered unaccounted for. Thirty-six percent of water produced in Fairfield and 13% produced for Bath is apparent water lost.

Non-revenue water (NRW) is generally categorized as **unbilled authorized consumption** (water use inside the treatment facilities, distribution system flushing, water used for construction activities, fire training / fire fighting purposes and water used for recreation purposes), **real water losses** (watermain breaks and leaks) and **apparent water losses** (unauthorized consumption / theft, unknown water usage and metering / data inaccuracies).

6.4 Historical trends

Historical trending indicates that total water consumption (annual average daily flow) has not changed significantly over the years for the Fairfield DWS although development and population continues to grow. The increase in flow demand expected with a population

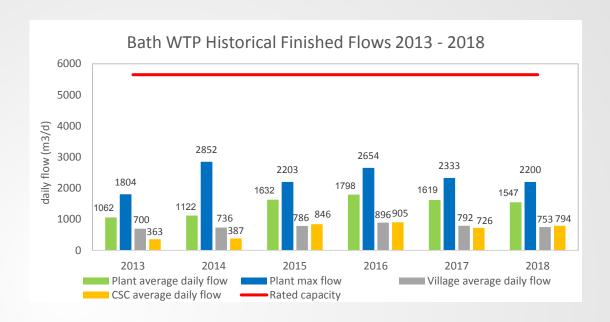
growth is balanced with household water usage efficiencies and a reduction in water losses achieved by replacing older watermains.



As expected, the fluctuation of the maximum daily flow is very much a function of precipitation and major events in the distribution system such as the drinking water advisory in Amherstview (2013), above average precipitation (2014), large watermain break or significant leaks (2015), drought conditions (2016), lot of precipitation (2017) and even if 2018 was a very warm and dry year, the number of replacement and rehabilitation projects at the Amherstview tower and in the distribution system was unprecedented and brought a significant volume of lost water through watermain damage due to construction activity and unmetered temporary water services during construction.

For Bath, trending indicates that water consumption (annual average daily flow) is on a gentle climb but is very much influenced by water demand from CSC and the number of high turbidity events affecting treatment filter performance. With major renovations on CSC property in 2013 and 2014, the water demand was unusually low as inmates were temporarily relocated to other institutions and the system saw a net increase in 2015, coinciding with units at CSC

being turned back on and fairly significant leaks on their property from 2014 on (maximum daily flow).



7. Waterworks Upgrade and Major Maintenance

In 2018 the following upgrades and major maintenance activities took place:

Bath DWS:

- Replacement of flow switch on alum pump 9110
- Replacement of all 4 transfer valve actuators
- Replacement of Backwash valve 4200B actuator
- New Empire Plaza development
- Watermain repair at Abbey Dawn Dr

Fairfield DWS:

- Replacement of the single channel raw chlorine scale controller and adding of a second scale
- Put back all cyclic valves in operation
- Replacement of 8864-2 8" bray valve and 3565-2 actuator
- One blower operation
- Installation of new flow meters on 2B and 1B
- Replacement of VFD on permeate pump

- Water main re-lining Cambridge and Kildare
- Re-lining of the Amherstview tower
- New fire hydrant replacement 30 Addington St. and new 6 inch Clow valve for isolating the hydrant.
- Water main repair at Edgewood Rd
- Water main development Dr. Richard James & Pearce Stub
- Water main repair at Park Cr

8. Regulatory Sampling Requirements

Regulatory samples are analyzed by laboratories that are accredited to conduct these specific analyses. As regulated, operational checks, testing and sampling are also conducted by certified operators and/or continuous analyzers.

8.1 Sampling Locations

Samples are collected at the following locations on a set schedule, as required by the regulation and more frequently if required operationally:

- Raw water
- > Each filter effluent
- Treated water (point where water enters the distribution system)
- Process water discharge to water source
- Distribution system (point with maximum residency time)
- Distribution system (routine microbiological and lead sampling locations)
- Distribution system (water towers and water reservoir)

Fairfield DWS



12 Analyzer



70 Sampling points



80 Parameters



10030 Test results



3 Exceedances

BATH DWS



8 Analyzer



22 Sampling points



81 Parameters



9237 Test results



0 Exceedances

8.2 Equipment Calibration

All testing instruments are calibrated regularly as per manufacturer's specifications. Although not required to do so, we retain a third-party instrumentation service provider to conduct annual servicing on the majority of our laboratory equipment, as a quality control measure.

8.3 Turbidity and Free Chlorine Residual Sampling

Sampling for turbidity and free chlorine residual is required by **Schedule 7** of *O.Reg.* 170/03. Continuous free chlorine residual and turbidity analyzers are installed throughout the treatment plant and continuous free chlorine analyzers are installed in the water distribution system at the Amherstview, Bath and Odessa water towers as well as at the Odessa water booster station, all in accordance with the requirements of the Drinking Water Works Permit.

Readings from these analyzers are trended by the Supervisory Control and Data Acquisition (SCADA) system at each water treatment plant and reports of minimum, maximum and average values during a 24-hour period are printed and reviewed by a certified operator on a daily basis.

Turbidity is defined as the cloudiness of the water caused by suspended matter and is an important measure of filter performance. Its measurement is expressed in Nephelometric

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Turbidity Unit (NTU). Water becomes "cloudier" as the NTU's increase.

Turbidity in the water interferes greatly with the disinfection process, as the particles causing high turbidity can shield or entrap disease-causing organisms, making it difficult for the disinfectant to reach and destroy.



Filter effluent turbidity met the criteria as per ODWQS at all times in 2018

The filter performance criteria for membrane micro/ultrafiltration (Fairfield) is 0.1 NTU in 99% and for conventional filtration (Bath) 0.3 NTU in 95% of all turbidity readings taken in the course of 1 month. Turbidity higher than 1 NTU at the filter effluent for a duration of 15 minutes is an indicator of "adverse water quality".

2018 Filter Turbidity Results							
	Samples	Limit	Unit	Average	min/max		
Fairfield							
Train 1	continuous	1*	NTU	0.01	0.16		
Train2	continuous	I" IN	NIO	0.02	0.15		
Train 1	continuous	99**	%	100	100		
Train2	continuous	99	70	100	100		
Bath							
Filter 4100	continuous	1*	NTU	0.05	0 / 2.00		
Filter 4200	continuous	-	NIO	0.05	0 / 1.37		
Filter 4100	continuous	95**	%	99	98 / 100		
Filter 4200	continuous	90	70	100	97 / 100		

^{*} max for longer than 15 minutes

^{**} Percentile

In Fairfield proper disinfection was achieved all the time in 2018. Turbidity spikes occurred when starting up the plant after maintenance.

In Bath turbidity spiked for short periods when the plant was starting up. Also high raw turbidity events were affecting the plant in November and December 2018. One incident in February was considered as improper disinfection under Ontario Reg. 170/03, Schedule 16.4 by the Ministry because filter turbidity couldn't be recorded when a filter trained due to lost power. Refer to Section 12 for more information.

Free chlorine residual is the concentration of residual chlorine that is the most effective at killing or inactivating disease-causing organisms in water. Its measurement is expressed in milligram per liter (mg/l).

2018 Free Chlorine Residual Results							
Samples Limit Unit Average min/max							
Fairfield							
FCR (treated)	continuous daily grab	0.8*	m a /l	1.64	0.9		
FCR (distribution)	continuous daily grab	0.05	mg/l	1.42	0.2		
Bath							
FCR (treated)	continuous daily grab	0.9*	ma/l	1.5	1.0		
FCR (distribution)	continuous daily grab	0.05	mg/l	1.22	0.6		

^{*}min FCR to meet CT at worst case scenario

For the Fairfield water treatment plant, the minimum free chlorine residual required in treated water to confirm proper disinfection has been achieved is 0.9 mg/l and 1.0 mg/l for the Bath water treatment plant.

Free chlorine residuals were well above the minimum criteria.
The treated water was well disinfected!

The recommended minimum concentration in the distribution system to protect from bacterial re-growth and biofilm formation is 0.2 mg/l. The minimum concentration in the distribution in Fairfield was 0.2 mg/l, in Bath 0.6 mg/l.

Improper disinfection is considered an "adverse water quality" indicator. Proper disinfection was achieved at Fairfield and in Bath all times.

8.4 Microbiological sampling

Microbiological sampling of raw, treated and distribution water is required by **Schedule 10** of *O.Reg. 170/03*.

Organisms such as bacteria may come from storm water, sewage plants, livestock operations, septic systems and wildlife. Most present little or no health concerns for humans. The indicator tests include total coliforms, Escherichia coliforms (E. coli), and heterotrophic plate count (HPC).

The presence of any total coliforms or E. coli in water leaving a treatment plant (following the disinfection process) signifies inadequate treatment and an increased risk to public health.

	2018 Microbiological Results							
	Number of	E. coli	T. coliforms	Number of	HPC			
	Samples		J/100 mL in - max	Samples	counts/mL min - max			
Fairfield DWS								
Raw	52	0 - 21	0 - 340	n/a	n/a			
Treated	59	0	0 - 4	53	<10 - 60			
Distribution	535	0	0 - 1	156	<10 - 330			
Bath DWS								
Raw	52	0 - 43	0 - >4000	n/a	n/a			
Treated	52	0	0	52	<10 - 40			
Distribution	174	0	0	53	<10 - 30			

In April 2018 the total coliforms count in treated water at the Fairfield Water Treatment Plant was above the limit of 0 CFU/100 ml. A notification and corrective actions followed.

The total coliforms count above 0 as well as the high HPC result occurred in the Fairfield DWS at the Amherstview water tower in March 2018.

Refer to section 11 below for more details.

Heterotrophic plate count (HPC) results give an indication of overall water quality in drinking water systems. While a gradual change in results can indicate a change in overall water quality or a problem such as bacteria regrowth in the distribution system, a sudden high result is more an indication of sampling point contamination, issue with sample preparation for analysis or with the analysis itself.

HPC results of 20 count/ml or less in the treated and distribution water can be expected. Occasional higher results are possible but as a guideline, each result should be less than 500 count/ml. All sample results were well below the guideline.

8.5 Quarterly Chemical Sampling

Quarterly sampling and testing for nitrates and nitrites in a treated water sample, haloacetic acids and trihalomethanes in distribution samples is required by **Schedule 13** *O.Reg.* 170/03.

Nitrate is present in the water as a result of decay of plant or animal material, the use of agriculture fertilizer, sewage and treated wastewater contamination or geological formations containing soluble nitrogen compounds. There is a risk for infants to suffer from blood related problems if the nitrate concentration is higher than 50 mg/L in drinking water. Nitrite may occur in groundwater but with chlorination it's rapidly oxidized to Nitrate.

All samples
collected as per
Schedule 13 of
O.Reg. 170/03
met the
standards
prescribed in the
ODWQS

Trihalomethanes (THMs) and haloacetic acids (HAAs) are by-products of disinfection (DBP) and are formed when chlorine reacts with organic matter naturally present in water. The level of THMs and HAAs in treated water depends on numerous factors including total organic carbon, temperature, pH, chlorination dose and residency time in the distribution system.

For THMs, the maximum acceptable concentration (MAC) is 100 μ g/l based on a four-quarter moving average.

The standard for HAAs has been established at $80 \,\mu\text{g/l}$ (four-quarter moving average, RAA) and will be in forced on January 1^{st} , 2020. To gain information about peak values in the distribution system the Ministry asked Drinking Water System Owners to take monitoring samples in the "middle" of the distribution system. In Fairfield usually HAA were sampled at 5 Main Street Hydrant and additional samples in the quarter 3 and 4 were taken at the Odessa Water tower. In Bath HAA were usually measured at 570 Main Street and the required additional sampling was done in quarter 3 and 4 at Bath STP.

At all sampling points in the distribution system in Fairfield and in Bath the average concentration was below the established value of 80 μ g/l.

2018 Nitrate, Nitrite, THM, HAA - Schedule 13						
	Samples	ODWQS	Unit	Average Concentration		
Fairfield DWS (distribution)						
Nitrate (N)	4	10	mg/L	0.2		
Nitrite (N)	4	1	mg/L	<0.1		
THM - Main Street 5	4	100	μg/L	70.7		
HAA - Main Street 5	3	80*	μg/L	38.9		
HAA - Odessa Tower	2	80*	μg/L	44.6		
Bath DWS (distribution)						
Nitrate (N)	4	10	mg/L	0.3		
Nitrite (N)	4	1	mg/L	<0.1		
THM - Main St - Hydrant 506	4	100	μg/L	35.9		
HAA - Main St - Hydrant 506	3	80*	μg/L	19		
HAA - Bath STP	2	80*	μg/L	17		

^{*} effective in 2020

The ministry has required that after building a running annual average the sampling point for the future should be chosen at the places, where higher concentrations had been determined. If the running average on one location would exceed ½ of the standard described in the ODWQS, a third sampling point in the distribution system would need to be chosen for the next sampling period.

2018 the sampling results at the Odessa Water tower were exceeding $\frac{1}{2}$ of the standard. For 2019 a third sampling point in the Fairfield distribution system had to be determined.

8.6 Annual Inorganic and Organic Sampling

Yearly sampling of specific inorganic and organic parameters in a treated water sample is required by **Schedules 23 and 24** of *O.Reg. 170/03*.

If the result for a parameter listed in these schedules exceeds half of the standard prescribed by the ODWQS, then the frequency of testing for that parameter must be increased to quarterly.

The results for the inorganic and organic parameters are summarized in the tables below.

All inorganic and organic parameters were well below the limit and all parameters were far below of the half of the standard prescribed by the ODWQS.

All parameters
listed in schedule
23 & 24 met the
ODWQS

2018 Annı	ual Inorga	nic Results – Sc	hedule 23
	ODWQS	Fairfield DWS	Bath DWS
Parameter		μg/L	
Antimony	6	0.1	0.1
Arsenic	10	0.9	0.4
Barium	1000	24	21
Boron	5000	23	16
Cadmium	5	< 0.02	< 0.02
Chromium	5	<2	<2
Mercury	1	< 0.02	<0.02
Selenium	50	<1	<1
Uranium	20	0.35	0.16

2018 Annual Organic Results - Schedule 24					
	ODWQS	Fairfield DWS	Bath DWS		
Parameter		μg/L			
Alachlor	5	< 0.3	< 0.3		
Atrazine & Metabolites	5	<0.5	<0.5		
Azinphos-methyl	20	<1	<1		
Benzene	1	<0.5	<0.5		
Benzo(a)pyrene	0.01	< 0.005	<0.005		
Bromoxynil	5	<0.3	<0.3		
Carbaryl	90	<3	<3		
Carbofuran	90	<1	<1		
Carbon Tetrachloride	2	<0.2	<0.2		
Chlorpyrifos	9	<0.5	<0.5		
Diazinon	2	<1	<1		
Dicamba	120	<5	<5		
1,2-Dichlorobenzene	200	< 0.1	< 0.1		
1,4-Dichlorobenzene	5	<0.2	<0.2		
1,2-Dichloroethane	5	< 0.1	< 0.1		
1,1-Dichloroethylene	14	< 0.1	< 0.1		
Dichloromethane	50	<0.3	<0.3		
2,4-Dichlorophenol	900	< 0.1	< 0.1		
2,4-Dichlorophenoxy-aceticacid (2,4-D)	100	<5	<5		
Diclofop-methyl	9	<0.5	<0.6		
Dimethoate	20	<1	<1		
Diquat	70	<5	<5		
Diuron	150	<5	<5		
Glyphosate	280	<25	<25		
Malathion	190	<5	<5		
MCPA	100	< 0.12	<0.12		
Metolachlor	50	<3	<3		
Metribuzin	80	<3	<3		
Monochlorobenzene	80	<0.2	<0.2		
Paraquat	10	<1	<1		
Pentachlorophenol	60	< 0.1	< 0.1		
Phorate	2	< 0.3	< 0.3		
Picloram	190	<5	<5		
PCBs	3	< 0.05	<0.05		
Prometryne	1	< 0.1	< 0.1		
Simazine	10	<0.5	<0.5		
Terbufos	1	< 0.3	< 0.3		
Tetrachloroethylene	10	<0.2	<0.2		
2,3,4,6-Tetrachlorophenol	100	<0.1	<0.1		
Triallate	230	<10	<10		
2,4,6-Trichlorophenol	5	<0.1	<0.1		
Trichloroethylene	5	<0.1	<0.1		
Triflualin	45	<0.5	<0.5		
Vinylchlorid	1	<0.2	<0.2		

8.7 Fluoride and Sodium Sampling

Once every 5 years sodium and fluoride must be tested in one treated water sample. The last sampling was done in January 2018. The results are summarized in the table below and treated water is meeting the requirements of the ODWQS.

2018 Fluoride & Sodium Results						
ODWQS Fairfield DWS Bath DWS						
Parameter	mg/L					
Flouride	1.5 0.2 <0.1					
Sodium	-	13.3				

8.8 Distribution System Lead Sampling

Semi-annual sampling in the distribution system for pH and alkalinity is a requirement of **Schedule 15.1** *O.Reg. 170/03*. The Fairfield Drinking Water System qualified for reduced sampling as lead concentrations in samples collected from residential plumbing and the distribution system did not pose a risk to public health, based on the ODWQS.

The requirement for reduced sampling is based on population. To determine the amount of sampling locations for the Fairfield DWS in January 2018 published population figures for the year 2017 were taken (served population in 2017: 9885). Samples were collected at three different locations in the distribution system and at two locations for the Bath DWS. The samples were analyzed for pH and alkalinity.

Exempted from sampling lead in private plumbing since 2011 based on a community wide lead sampling

In addition, every three years, the samples must also be analyzed for lead. The last sampling for lead was done in 2017.

In the following table the parameters and the average of the sampling results are listed.

2018 Lead Sampling - Schedule 15.1						
	ODWQS AO/OG	Unit	Dates	Fairfield DWS	Bath DWS	
Lood	10	ua/l	11.4.17	0.1	0.06	
Lead	ld 10 μg/L		11.7.17	0.09	0.05	
рН	6.5-8.5		10.1.18	8.4	8.2	
ρπ	0.5-6.5		15.8.18	7.8	8.5	
Alkalinity	30-500	mg/L	10.1.18	90	93	
Airaillilly	30-300	IIIg/L	15.8.18	85	86	
Number of	f samples			3	2	

All lead samples met the criteria of the ODWQS. The pH and alkalinity of the sample taken in 2018 were within the range of the objectives and guidelines.

All results of **lead** samples collected as per Schedule 15.1 of *O.Reg.* 170/03 were well below the standards prescribed in the ODWQS

9. Municipal Drinking Water License Sampling Requirements

According to section C.1.5 of the license for each of the DWS backwash/wastewater, samples of the treatment plant at the point of discharge to Lake Ontario must be taken.

For the Fairfield WTP, free chlorine residual in the discharge must be sampled monthly. The residual must remain below 0.05 mg/l (as an annual average).

For the Bath WTP, suspended solids concentration must be sampled monthly and remain below 25 mg/l (as an annual average).

Residue Management 2018										
System	Parameter	Limit	Unit	Required sampling	Samples	Annual Average	min - max			
Fairfield	FCR*	0.05***	mg/l	1/month	54	0.03	0 - 0.09			
Bath	SS**	25***	mg/l	1/month	53	3	0 - 25			

*FCR: Free Chlorine Residual

**SS: Suspended Solids

Operationally each respective parameter is tested several times each month. The residues of both plants are well below the limits.

^{***} Limit as annual average

10. Adverse Water Quality Indicator Notifications

All adverse water quality indication (AWQI) incidents were immediately verbally reported and in writing within 24 hours to the MECP Spills Action Centre and the Medical Officer of Health, as required under *Ontario Regulation 170/03*.

2018 Fairfield Adverse Water Quality Indicator Notices									
Notification #	Date sampled	Parameter	Issue	Corrective Action	Completed Action				
138989	26-Mar-18	T. coliforms	Suspected sampling point contamination (Amherstview tower)	Resample and test	27-Mar-18				
139027	4-Apr-18	T. coliforms	Suspected sampling point contamination (High lift pumps WTP)	Resample and test	5-Apr-18				
143832	31-Oct-18 FCR		Abnormal observation (High lift pumps WTP)	Resample and test	2-Nov-18				

The March and April 2018 AWQI reports were filed for samples collected at the Amherstview tower and at the high lift pumps at the water plant that yielded a total coliforms count of 1 CFU/100ml resp. and 3 CFU/100 ml. The free chlorine residuals at those locations were 1.39 mg/l resp. 1.77 mg/l.

The corrective action required in accordance with O.Reg. 170/03 is to resample at the same location, upstream and downstream and retest for the parameter that exceeded. All samples came back negative for the presence of total coliforms. Considering the acceptable level of chlorine residual in the original sample, the positive coliforms result was most likely from contamination during sample collection, sample preparation for analysis or an issue with the analysis itself.

An abnormal observation of high chlorine residuals at the high lift pumps at the water treatment plant in Fairfield led to filing the October 2018 AWQI. Because of an operational error the FCR went up to >4 mg/l and the water plant was shut down immediately after recognizing, to resolve the issue. Samples were taken at the water treatment plant as well as in the distribution system to analyse the parameter combined chlorine. The concentration of combined chlorine was in all samples less than 3 mg/l. After consulting with the Public Health Unit and the Ministry, it was decided to take samples and analyze them for combined chlorine, free chlorine and microbiology at the plant and in the distribution system as soon as the plant was started again. All tested parameters were within the limits of the ODWQS. Through this additional testing it was determined that the drinking water delivered to the customers was always safe.

11. Non-Compliance Incidents

Under Schedule 22 of O.Reg 170/03 any incidents of non-compliance with the SDWA, its regulations, DWWP, MDWL or any orders applicable to the system have to be reported.

A report of Adverse Water Quality Indication (AWQI), under "Other Observations", should have been filed when staff discovered that shutting down power to the front end of the filter to conduct maintenance, also shut off the power to the filter effluent valve and instrumentation. With no power, the filter effluent valve "failed" in the open position, which drained water from the filter to the chlorine contact chamber (normal flow of operation). At the time, staff did not consider the loss of turbidity readings, a condition that is not specifically listed as a reportable event, as an AWQI. As noted in the inspection report, no filter performance issues were observed or recorded prior to or after the event. It was reported to the inspector as a non-compliance event during the inspection. The inspector stated that because turbidity was not monitored while the filter drained, there was no evidence to claim disinfection log removal credits. This means that the system met the provincial disinfection criteria during that short period cannot be confirmed and that is a reportable AWQI event. Staff awareness has taken

place with respect to the link between turbidity analysis and the disinfection procedure. No further action is required.

12. Definitions and Terms

Adverse Water Quality

Presence of specific parameters in the drinking water identified as indicator of adverse water quality (potential health effects); listed in Schedule 16 of O.Reg. 170/03

Aesthetic Objective (AO)

Aspects of drinking water quality (namely taste, odour, color, clarity, iron, manganese) that are perceivable by the senses

Inorganic parameters

Substances which are naturally occurring or a result of urban storm runoff, industrial or domestic wastewater discharge, mining or agriculture. Examples are salt, metals, carbonates, nitrate, nitrite. Some may be a result of treatment and distribution of water (for example, lead from old solder in pipes)

Maximum Acceptable Concentration (MAC)

This is a health-related standard established for contaminants having known or suspected adverse health effects when above a certain concentration. The length of time the MAC can be exceeded without injury to health will depend on the nature and concentration of the parameter.

Operational Guidelines (OG)

For parameters, which may affect the treatment, disinfection and distribution of the water, are operational guidelines set. Examples are alkalinity, hardness and pH.

Organic parameters

Substances which contain a carbon atom are organic compounds, with few exceptions as i.e. carbonates. These includes fats, proteins, sugars, hummin acids, etc. Most of them are present naturally in our environment. Some of them are potentially

hazardous for the environment and of concern for the drinking water. These mostly synthetic produced organics include pesticides and their metabolites, VOCs, THM, HAA, PCBs, etc. They originate from industrial discharges, urban and agricultural storm runoff, air deposition, from treatment of drinking water (for example, chlorination by-products such as trihalomethanes and haloacetic acid) or other sources.

13. Acts and Regulations

In addition to meeting permits and license requirements issued for the Fairfield Drinking Water System, all acts and regulations made with regards to operating, licensing of facilities, licensing of operators, quality standards must also be met. A summary of pertinent legislation is as follows:

- Safe Drinking Water Act, 2002
 - Drinking Water Systems O.Reg. 170/03
 - Licensing of Municipal Drinking Water Systems O.Reg. 188/07
 - Certification of Drinking Water Operators O.Reg. 128/04
 - Ontario Drinking Water Quality Standards O.Reg. 169/03
 - Drinking Water Testing Services O.Reg. 248/03
 - Financial Plans O.Reg. 453/07
 - Procedure for Disinfection of Drinking Water in Ontario
 - Watermain Disinfection Procedure
- Ontario Water Resources Act, 1990
 - Water Taking O.Reg. 387/04
 - Charges for Industrial and Commercial Water Users O.Reg. 450/07
- > Environmental Protection Act and its regulations
- > Several other MECP guidelines and protocols

14. References

Technical Support Document for Ontario Drinking Water Standards, Objectives and Guideline, Ministry of Environment, PIBS 4449e01 revised June 2006

Entry level drinking water operator course manual, Ministry of Environment, 3rd Edition (revised 02-2010)

Canadian Association for Laboratory Accreditation (www.caeal.ca)

Canadian Water and Wastewater Association (www.cwwa.ca)

e-Laws (<u>www.e-laws.gov.on.ca</u>)

Environment Canada (www.ec.gc.ca/water)

Health Canada (<u>www.hc-sc.gc.ca</u>)

MECP (www.ontario.ca/page/drinking-water)

Ontario Municipal Water Association (www.omwa.org)

Ontario Water and Wastewater Certification Office (www.owwco.ca)

Ontario Waterworks Association (www.owwa.com)

Walkerton Clean Water Centre (www.wcwc.ca)

15. Key Contacts

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